## **HUB How-To FAQ:**

- 1. How to Update (credit card info), Change, or Cancel your Subscription
- 2. How to select or change your email notification preferences

## 1. How to Update (credit card info), Change, or Cancel your Subscription:

- 1. Go to www.rightuseofpower.org and sign in to your account.
- 2. Click on the dropdown menu beside your name and photo at the top right corner of the page, and click "Profile."
- 3. Click "Membership" on the horizontal menu below your profile picture.
- 4. Click "Subscriptions" in the horizontal submenu that now appears.
- 5. You will see any subscriptions you are signed up for, and options to "Update," "Change Plan," or "Cancel" in green to the right of the subscription.
  - a. "Update" allows you to change or update your credit card information.
  - b. "Change Plan" allows you to stop your current plan, and sign up for a different one.
    - i. Note: You will need to enter your credit card information again to change your subscription.
  - c. "Cancel" will cancel the current subscription without signing you up for a new/different subscription.

## 2. How to select or change your Email Notification Preferences:

- 1. Go to www.rightuseofpower.org and sign in to your account.
- 2. Click on the dropdown menu beside your name and photo at the top right corner of the page, and click "Account."
- 3. Click "Email Preferences" from the menu options on the left.
- 4. All options for which "Yes" is selected indicates that you will be sent an email notification for the action which is indicated.
  - a. If you do not want emails to be sent to you for a given action, select "No."
- 2. If you make any changes, scroll to the bottom of the page and click "Save Changes" to apply the changes you made before navigating away from the page.
  - a. Without this step, your changes will not be applied.